

# BELLA ANTI-STICK WRAP & ANTI-STICK PAINT

## WARRANTY



### WARRANTY

Bella Anti-Stick Paint and Bella Anti-Stick Wrap (hereafter combined as BAPW) and the anti-stick component inherent in them have a 2-year limited warranty under normal environmental and weather conditions and the following terms:

- The warranty excludes purposeful or accidental damage to BAPW including: tears, rips, scrapes, fire, dents, cuts and similar assaults.
- The warranty does not cover the substrate on which BAPW is applied. The warranty excludes damage caused by weather or by a third party to the substrate before or after the installation of the BAPW.
- The warranty covers the application of BAPW on only approved surfaces: steel, aluminum and concrete.
- The warranty excludes changes or damages caused to the wrap by natural forces such as hail and sleet, lightening, tornadoes, earthquakes, sun rays, ice, snow and frost quakes.
- Tagging removal - the warranty does not cover discoloration, fading, tears, rips and like damages and reduced or complete loss of the anti-stick feature caused by improper tagging removal. Removal of graffiti tags is to be done in accordance with an outreach to SGS which will provide the guidelines.
- Cleaning - it is safe to engage in an annual washing of BAPW using a gentle spray of water, standard soap and a soft cloth. Power washing cannot be used on BAPW and will void the warranty.
- BAPW must be applied on surfaces when the air temperature is 10 degrees Celsius (50 degrees Fahrenheit) or warmer and the temperature must stay constant or above the minimum temperature for 48 continuous hours following the application, to ensure BAPW adheres to the substrate. The warranty excludes issues with BAPW products that have been applied at temperatures below the recommended minimum temperature.
- Bubbling. Poles and boxes made from any of the aforementioned approved surfaces often have imperfections within them, either directly from the manufacturing process or indirectly from intentional or unintentional assaults. Imperfections can include dents, an unevenness in the finish and misalignment at connecting points. Poles by their nature are often imperfect cylinders. The application of Bella Anti-Stick Wrap upon imperfect surfaces may cause bubbling in some spots that cannot be removed. This is normal under the conditions outlined. Bubbling may also occur if BAPW is applied below 10 degrees Celsius (50 degrees Fahrenheit). As such, bubbling is not covered under the warranty.
- Warranty excludes the application of tape applied around BAPW multiple times in a row to form a string-like feature, potentially holding in place a marketing material. This type of tape application incorporates the laws of physics and is not a result of the anti-stick feature being flawed.
- Installation: BAPW installations by Street Graffiti Solutions (SGS) employees which result in imperfections not associated with aforementioned exceptions, will be remedied. Installations by non-SGS employees are not covered under the warranty.
- Warranty remuneration, if deemed appropriate, will be prorated and only applies to the original charge of the wrap material itself. Labour and other material or costs associated with the installation of the wrap are not covered.



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